Unified Observability Consultation

Reassess your monitoring and visibility
needs and learn best practices for adopting
a Unified Observability strategy.

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OPENING MINDS

Making the case

In their Market Guide for NPMD, Gartner said that 50% of network operations teams will need to re-architect their network monitoring stack by 2024.

Instead, technology and business trends are driving the need for Unified Observability, where data from every IT domain is brought together under one dashboard to provide context-based, actionable insights, greater IT productivity and a better digital experience.

But the challenge for most teams is how to make the transition from siloed operations, legacy tools, and resource limitations, and make a start on their Unified Observability path. So, for a limited time only, we're offering a free, 2-hour consultation to help you reassess your monitoring and visibility needs and share best practices for adopting a Unified Observability strategy.

Follow on steps to a Unified Observability Consultation may include a Teneo Visibility Tools Suitability Assessment.

Key consultation discussion topics

Unified Observability Theory

- Unified Observability defined, myths and truths.

- How Unified Observability reduces time to issue resolution.

- Integrating Unified Observability with existing visibility/monitoring systems.

- Leveraging hidden Observability elements in your existing systems.

Operating Model Today

- Key Unified Observability stakeholders, e.g., regular war room participants.

- Your typical troubleshooting start points.

- Major visibility, tools, and resource gaps perceived & any collaboration issues.

Current & Future Environment

- Hybrid, multi-cloud visibility – CSP overview & regions.

- Application performance – Critical apps & DC/SaaS/Cloud hosting split.

- Network & infrastructure health – Main monitoring dashboards used today.

- End user experience – Locations, devices & common complaints.

- Future goals & milestones.

Consultation value

Independent Facilitation

Leverage our knowledge and experience as we guide your team through an Observability discussion on 'neutral ground'.

Team Alignment

Align across IT domains as you share your challenges and define your roadmap to Unified Observability.

Confirm Status

Baseline your starting point by agreeing on your current landscape, gaps, overlaps, and inefficiencies.

Agree Goals & Milestones

Share team goals and milestones, and make decisions that encompass a wide set of opinions and objectives.

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Consultation outcomes

Allow us to guide a discussion that will help you to:

- Understand what Unified Observability means to your organization.

- Be more efficient with people, tools and process in a way that leads to auto-remediation.

- Break down silos across IT domains.

- Align around a Unified Observability roadmap.

- Identify new ways to remove visibility blindspots.

- Plan a strategy that minimizes alert fatigue.

- Make faster, informed decisions with actionable insights.

About Teneo

Most IT Infrastructure and Operations teams are overworked and struggle to introduce new technology.

At Teneo, our Work From Anywhere IT services combine leading technology with expert guidance, so you can embrace innovation with confidence.

Find out more at www.teneo.net.

Next steps

Our Unified Observability Consultation is free, to help you transition from siloed operations, legacy tools and resource limitations.

To get started on your path to Unified Observability, book your free consultation here.

UK
Teneo Ltd
20/21 Theale Lakes
Business Park
Moulden Way, Sulhamstead
RG7 4GB

T: +44 118 983 8600
F: +44 118 983 8633

France
Teneo France S.A.S.
71, BD Mission Marchand
92250 La Garenne
Colombes
Paris

T: +33 1 55 51 30 38

USA
Teneo Inc.
44330 Mercure Circle
Suite 260
Dulles
VA 20166

T: +1 703 212 3220
F: +1 703 996 1118

Australia
Teneo Australia Pty Ltd
Level 11, 64 York Street
Sydney
NSW 2000

T: +61 2 8038 5021
F: +61 2 9012 0683

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