# **TENEO**

## 4-Step Approach to SD-WAN Success

Researching SD-WAN solutions? Then you won't need us to tell you how complex, and often overwhelming, the sheer mass of technical and resourcing considerations can be.

With Teneo's full suite of SD-WAN services, we'll guide you through our finely-tuned 4step approach, enabling you to enjoy smooth and risk-free design, deployment, and operation.



### Our Approach



#### Strategy

- Support through the service enablement stage.
- Expert guidance to maximize the value of your investment.



#### Scope

- Detailed Service Agreement.
- Customer Handbook.
- KPIs and SLAs.



#### **Transition**

- Monitoring & alerting setup.
- Handover to the Teneo Team.
- Fine-tuning.
- Enablement review.



#### Operation

- 24x7x365 monitoring & alerting.
- Proactive management.
- Reporting & service improvement.



