WFA: OPTIMIZED

Enhance user experience, improve SaaS application performance and reduce SaaS operating costs.
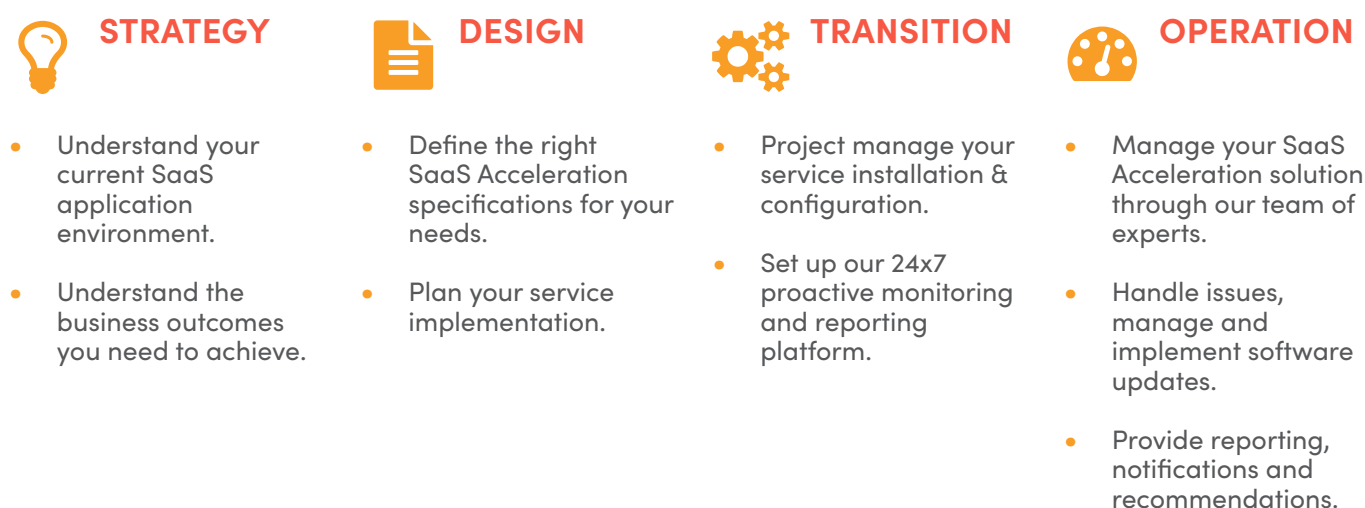
TENEO

OPENING MINDS

MAKING THE CASE

Migrating applications to the cloud gives I&O teams better control and flexibility to deliver collaborative SaaS solutions like Microsoft O365, Box, Salesforce, and ServiceNow.

But what most don't realize is that, in transitioning from an on-premises application to a cloud-hosted solution, the trade-offs are often degraded performance levels and an unsatisfactory user experience. Bandwidth and latency are the two most important measures of network performance. But for SaaS applications, certain times of day, Wi-Fi connections, end user locations, devices, files sizes and unpredictable Internet traffic spikes all influence performance too.

SaaS applications therefore need their own optimization strategy, similar to any other critical applications, but one that's designed with these extra performance factors in mind. But when you're pushed for time and have limited resources, introducing new technology such as SaaS Acceleration can be a challenge. Teneo's WFA: Optimized service can be applied to the applications you most need to optimize. The service enhances user experience and reduces SaaS operating costs by minimizing bandwidth usage, errors, and network overhead.

OUR APPROACH

STRATEGY

- Understand your current SaaS application environment.
- Understand the business outcomes you need to achieve.

DESIGN

- Define the right SaaS Acceleration specifications for your needs.
- Plan your service implementation.

TRANSITION

- Project manage your service installation & configuration.
- Set up our 24x7 proactive monitoring and reporting platform.

OPERATION

- Manage your SaaS Acceleration solution through our team of experts.
- Handle issues, manage and implement software updates.
- Provide reporting, notifications and recommendations.

SERVICE LEVEL SUMMARY

WFA: Optimized pricing is available for 1000+ users (Enterprise), 250-999 users (Corporate), and 100-249 users (Team). Features include:

✓	SaaS Acceleration for Microsoft O365 as standard
✓	SaaS Acceleration for Box, Salesforce & ServiceNow available at an additional cost
✓	Monthly performance insights meeting
✓	24×7 helpdesk

TENEO

SERVICE VALUE

AROUND THE CLOCK SUPPORT

WFA: Optimized delivers 24x7 SaaS Acceleration support. You'll work with the same Teneo people, every time we're in contact.

EXPERIENCED ENGINEERS

Leverage the significant experience of our certified engineers to get the most value from the SaaS Acceleration insights we provide.

EXPERT ADVICE

Get the best advice on how to improve SaaS performance and collaborate to implement changes.

QUARTERLY REPORTING

Stay up to date with service metrics and outcomes, and receive our recommendations for improvements.

SERVICE OUTCOMES

- Accelerate SaaS performance up to 33x by mitigating latency and reducing bandwidth by up to 99%.

- Improve user productivity and satisfaction.

- Easily scale licenses with a service that's ready to go in minutes.

- Automate complex troubleshooting operations, pro-actively identify faults in near real-time, and take corrective action before users even notice or complain.

- Apply the service to laptops, remote desktops or entire sites, and easily add new or additional applications as needed.

- Achieve fast and positive ROI from your SaaS application migration.

- Predict the monthly cost of all routine management work and save money in the long term.

- Free up management resource and time for other, higher priority things as Teneo takes SaaS Acceleration off your hands.

NEXT STEPS

To get started with our WFA: Optimized service, contact us to schedule a meeting today at **info@teneo.net**.

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