

MAKING THE CASE

IT teams are constantly adding or upgrading applications, operating systems, and security devices, and are often modifying the network infrastructure, moving to cloud services, opening new offices, and adding new users.

But what many don't realize is that, even the smallest changes to the network or applications can impact the performance of a WAN Optimization environment.

Sometimes it's just not practical to keep a check on WAN Optimization performance metrics. But taking a 'set and forget' approach could mean you're missing out on the opportunity for global WAN Optimization improvements.

To give you peace of mind, our WAN Optimization Audit for Riverbed SteelHead is designed to ensure your organization continues to see optimum value from your WAN Optimization deployment.



SERVICE VALUE

TIME SAVED

Save time checking on the overall status of your WAN Optimization estate by receiving an audit report from Teneo.

ADVANCED EXPERTISE

Take advantage of our wealth of WAN Optimization knowledge and experience. We're constantly checking our managed service customers' metrics and fine-tuning their environments.

ACTIONABLE INSIGHTS

Arm yourself with basic WAN Optimization metrics in a report format that's easy to share with your team.

IMPROVED ROI

Maximize your investment in WAN Optimization technology by improving global optimization performance based on our advice.

WHAT WE DO



 Two-hour remote analysis and consultation



REPORT

Two-hour report creation and presentation



RECOMMEND

Recommendations and next steps

SERVICE OUTCOMES

- Understand basic WAN Optimization performance metrics.
- Receive our guidance on WAN Optimization hotspots that most need your attention for improvement.
- Utilize our report to help remove blind spots across your WAN Optimization environment.
- Take prioritized actions that make a difference to your WAN Optimization ROI.



ABOUT THE WAN OPTIMIZATION AUDIT

To carry out the WAN Optimization Audit, a certified Teneo engineer will review your Riverbed SteelHead WAN Optimization environment during a remote consultation and review a checklist of pre-determined items.

You'll also have the chance to ask our engineer any burning questions you have about your WAN Optimization technology.

We'll then document the results from the remote consultation and provide you with a report of our findings. The report conclusion will include our recommendation for any subsequent Professional Service work we feel could help you with WAN Optimization tuning, configuration, or problem remediation.

WHAT WE REPORT ON

The WAN Optimization Audit will report on the following key metrics:

- Global Optimization Performance
- Global Optimized Traffic
- Global WAN Reduction Rate
- Global WAN Traffic Reduction
- Number of Riverbed SteelHeads Showing Less Than Healthy State
- Global RiOS Version
- Summary of Total Traffic, Total Optimized Traffic, and Total Passthrough Traffic
- Recommendations & Next Steps

GETTING STARTED

To get started with a WAN Optimization Audit, we'll require the following information:

- Your primary contact information
- A list of your Riverbed SteelHead WAN Optimization assets to be included in the Audit, including relevant IP Addresses, usernames, and passwords
- Connectivity to your WAN Optimization appliances from our engineer's laptop





ABOUT TENEO

Teneo are the visibility experts, providing performance and security insights across your IT landscape. We remove complexity so you can clearly see where today's user experience won't deliver your desired business outcomes.

Our flexible services model gives you instant access to our talent and analytics platform. As your Managed Service Provider, we'll optimize your existing technology and build your IT strategy to drive innovation.

Since 2000, we've helped some of the world's largest companies see new possibilities. Join us. We won't let you down. Find out more at www.teneo.net.

NEXT STEPS

With over 15 years of deep WAN Optimization expertise and experience, our services have been tried, tested and proven by many of the world's leading organizations, including the Forbes Global 2000. To get started with our WAN Optimization Audit, contact us to schedule a discussion today at info@teneo.net.

UK

Teneo Ltd 20/21 Theale Lakes **Business Park** Moulden Way, Sulhamstead RG7 4GB

T: +44 118 983 8600 F: +44 118 983 8633

France

Teneo France S.A.S. 71, BD Mission Marchand 92250 La Garenne Colombes Paris

T: +33 1 55 51 30 38

USA

Teneo Inc. 44330 Mercure Circle Suite 260 Dulles VA 20166

T: +1 703 212 3220 F: +1 703 996 1118

Australia

Teneo Australia Pty Ltd Level 11, 64 York Street Sydney NSW 2000

T: +61 2 8038 5021 F: +61 2 9012 0683