

CASTLE ROCK SNMPc Options

Castle Rock SNMPc is a secure distributed network management system that helps customers to understand and improve their network infrastructure. SNMPc can be purchased via a number of options, enabling customers to address specific important issues.

"The key benefit is the time saved and it enables us to keep the Trusts network functioning efficiently" – Cardiff & Vale NHS Trust

"Teneo's ability to provide services such as training, installation and support has helped the deployment of SNMPc run smoothly. The initial service and response has been second to none." – North Yorkshire Fire & Rescue

"Despite our company growing, SNMPc is still meeting our objectives. It is scalable and configurable with centralised management which is essential to our business." – Azzurri

"During a recent Teneo training session on SNMPc we noticed a failure. We were able to call the end customer before they even realised they had a problem." – Iron Mountain

SNMPc comes with 12 months free maintenance which entitles users to telephone and email support, plus access to download software updates.



About Teneo:

Teneo is an Infrastructure Optimization Company that helps customers to understand and improve the way their IT works.

We do this by providing solutions in the areas of Management, Performance and Virtualization.

Our solutions help customers to:

- ▶ Understand what is on the network
- ▶ Increase efficiency & decrease cost of IT
- ▶ Improve the performance of applications
- ▶ Work collaboratively between sites

Our focus is to understand customer goals and provide products & services that allow them to be achieved.

Teneo has over 1000 customers across 40 countries and offers a portfolio of services that includes Training, Installation, Maintenance and Performance Analysis Consultancy.

SNMPc Modules

SNMPc Enterprise

Enterprise is the core SNMPc application. Enterprise includes 1 Management Server, Local Console and Poller. Also included are 10 Remote Java Consoles and 10 Remote Pollers.

SNMPc Online 2009

This module provides a single "dashboard" style interface for key reports and device status. SNMPc Online enables informed decision making by very clearly displaying information.

SNMPc Online 2009 Express

This module offers most of the great features of SNMPc Online 2009 but with some restrictions. It is FREE to all SNMPc maintenance customers.

Scrutinizer

This third party module analyses NetFlow information and allows you to pinpoint which users and applications are causing traffic.

RAX

This module gives unlimited Remote Consoles and Java Consoles and unlimited

Remote Pollers for distributed sites.

Change Tracker

This third party module adds configuration change management capabilities ensuring you can monitor changes that have been made on network devices and track back in the case of an outage.

Disaster Recovery

Customers who wish to run a disaster recovery environment need to purchase an additional Enterprise licence.

Notification Works

This third party module adds flexible alarm and alerting capabilities to SNMPc.

Teneo Services

Training

Classroom & web based training services

Pre Sales

Webex presentations and demonstrations for new customers

Support

Help desk support for evaluation and maintenance customers

Installation

Full installation, consultancy, audit OEM & troubleshooting services



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